

## **MOUNT MASABA TOURS, TRAVEL & SAFARIS LTD**

**P.O BOX 3 – 00600**

**NAIROBI.**

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In Nairobi you can either stay in Nairobi Serena Hotel, New Stanely Hotel or Norfolk Hotel.

In Amboseli you can either stay in Amboseli Serena or Oltukai Lodge which are inside the park.

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### **THE PACKAGE EXCLUDES THE FOLLOWING SERVICES**

- International & Local Airfares, and Visa entry charges to Kenya
- All items of personal use i.e. drinks, laundry, telephone calls, gratuities, personal travel insurances- etc.

### **TERMS AND CONDITION:**

#### **RESERVATIONS**

Mount Masaba Tours and Travel (MMTT) requires a 25% non-refundable deposit of the total tour cost upon confirmation of the safari and the balance 30 days prior to the arrival for clients to safeguard the reservation. Reservations will be cancelled if the final payment is not received by the due date with full loss of deposit.

#### **CANCELLATIONS:**

All cancellation must be made in writing to Mount Masaba Tours and Travel (MMTT) and all cancellation will be charged a cancellation penalty depending on the number of days before tour departure: Between 45 days and 30 days No refund of the deposit Less than 30 days No refund of the land cost.

There is no refund of any unused portion of your safari once commenced. Cancellation penalties on Airfare are additional and are not included in the above cancellation charges.

#### **GENERAL INFORMATION:**

**ENTRY REQUIREMENTS:**

All visitors to Kenya must have a valid passport with at least 4 consecutive blank pages. Single entry Visa can only be purchased upon arrival at the immigration desk. Visa fees for entry to Kenya will be of US\$50.00 to US\$ 100.00 per person per entry depending on nationality. Please have the correct amount of money in US Dollar cash and do be prepared to queues. Any applicable visa and/or relevant documentation are the responsibility of the traveller. Please note that entry visa can also be processed in prior to travel. For further information on Visa requirements visitors are advised to contact their nearest Kenyan Embassy or Consulate.

**LANGUAGE:** Kiswahili and English

**TIME:** GMT +3

**CLIMATE:**

Kenya's climate is predominantly tropical. The long rains are from mid-March to late May and the short rains from November to January. The hottest months are from October to February and the coolest months are June to August.

**VOLTAGE:**

220 Volts/AC50Hz. Sockets are UK style, 3 pin square plugs. Power is from the National Grid in the city/major towns and generator with inverter back up in the Safari Lodges and Camps.

**CURRENCY:**

The Kenya Shilling (Kshs.) is Kenya's official currency. Foreign currency must be changed at the Bank, Bureau de Change, and Hotel/Safari lodge/Camp/Resort. Major Credit Cards MasterCard, Visa, American Express, are usually accepted throughout the country. Where

credit cards are accepted, the payment will normally be recorded in US\$ regardless of the card's default currency.

### **CLOTHING:**

Dress is mainly informal and should be comfortable as well as practical. Something warm should be brought along for early morning and evenings. Safari clothes are available from hotels/lodges/camps.

### **BAGGAGE:**

Where possible, travel light. Baggage space on safari is limited to medium suitcase or soft bag per person plus reasonable amount of hand luggage. There is 15 Kilogram per person limit on all flights to the wildlife sanctuaries. Excess luggage must be stored in your arrival hotel.

### **WATER:**

You will find many different of opinion of what is safe and what is not. We recommend for peace of mind, to drink local Bottled Mineral water. It is important to drink plenty of water especially during the hotter months. We would recommend that guests drink at least 2 to 3 liters of water per day to limit the effects of dehydration.

### **HEALTH:**

East Africa is a safe and secure destination; however, it is a good idea to take a few precautions. Kindly consult your GP or local doctor at least 6 weeks before you travel, with regards:

- Malaria prophylactics. East Africa is a known malaria area and preventive measures are essential.

You are advised to take one of the recommended anti malarial drugs. Be sure to wear long sleeved shorts and trousers after sunset and spray the exposed parts of your body with a

mosquito repellent spray. Hotels/lodges/camps provide mosquito repellent sachets as part of the rooms amenities in all our locations.

Remember to protect yourself from direct sun rays with sunscreen cream or safari hat.

### **DIETARY REQUIREMENTS:**

For those guests with specific dietary requirement, please ensure Mount Masaba Tours and Travel (MMTT) is notified prior to travel.

### **GRATUITIES:**

As a guideline and dependant on how happy you are, we would suggest the following:

The General Hotel/Lodge/Camp Staff - Approximately U\$ 10.00 per person per day.

Driver Guides – Approximately US\$ 15.00 to US\$ 20.00 per person per day.

### **PHOTOGRAPHY:**

Please be careful when photographing public buildings, airports, bridges, the national flag and people in uniform. Ensure that you have sought permission before photographing local people and their villages. If in doubt, please check with your guide.

### **COMMUNICATION:**

The country code is +254. The outgoing international code is 00 for the United States and 000 for all other countries. Cellular phone networks operate in Tanzania, and roaming works in most major cities and towns.

These are Landline telephones available for clients to use at the hotels/Lodges/Camps and Resorts. Usage charged at current tariffs/rates.